



## **National Doula Certification Board Meeting Minutes**

**Date:** August 5, 2024

**Time:** 5:00 PM - 6:30 PM, Mountain Time

The National Doula Certification Board (NDCB) recently completed an ANSI audit, reviewing key outcomes and areas for improvement. The board evaluated the audit results, recognizing both successes and areas requiring follow-up. Specific nonconformities were identified, and the board outlined the corrective process for each. The board discussed the implications of these findings and established a clear plan for resolution. Timelines for addressing nonconformities were reviewed, with agreed-upon deadlines to ensure compliance and continuous improvement.

There is a recognition that the changing environment with Medicaid and insurance providers, there will likely be an increase in applications. The board discussed the application review process in Prolydian to ensure prompt response to applicants. Additionally, the Board clarified the recertification process by granting extensions to certificants while navigating the ANSICA accreditation procedures and implementing Prolydian. This extension was an exceptional measure, as the delays were beyond the control of recertification applicants.

Open floor for questions and any follow-up discussions from the board members. Key points were clarified, and additional action items were noted for follow-up.